

# Wesley Curtis

**Theatre Technician**



## Work Experience

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### **Exhibits Maintenance Technician**

Orlando Science Center - Orlando, FL  
August 2020 to Present

Startup and shutdown, scheduled monitoring, reporting exhibit issues, and replenishing exhibit props as needed. Collaborated with managers and team to assess ongoing needs and plan preventative maintenance schedules. Diagnosed problems with mechanical and electrical systems and equipment using advanced troubleshooting abilities. Consulted blueprints and repair manuals to complete high-quality repairs and restore optimal functionality. Responded to personnel queries and troubleshooting requests, issuing remediation and repair services to improve guest satisfaction. Maintained compliance with internal and regulatory safety standards, including OSHA.

### **Shift Lead**

Putting Edge - Orlando, FL  
July 2020 to Present

Ensure high customer enjoyment and satisfaction, Host Parties and Group Events. Manage and mentor staff members. Completed opening and closing duties to facilitate business operations. Resolved customer complaints and reported issues to senior management. Upheld company standards and compliance requirements for operations and cleanliness of all areas. Delegated tasks to employees and monitored activities and task completion. Enforced compliance with housekeeping, safety and sanitary requirements to protect team members and customers. Performed minor equipment repairs as needed. Run the point of sale system, make sales and organize personnel and tasks.

### **Parking Operations**

Disney Parks, Experiences and Products - Orlando, FL  
May 2019 to March 2020

Processed parking payments for customers. Continuously patrolled the parking areas to collect debris and identify any safety issues or criminal concerns. Used hand signals and flashlights to direct motorists to the correct parking location. Worked with customers to resolve any parking issues or service problems, including damaged vehicles and injuries. Oriented new hires to the work with initial training and on-going mentoring programs. Quickly resolved customer complaints to maintain satisfaction and loyalty. Maintained strict safety rules to protect passengers and members of the public from harm. Inspected the trams before and after trips to identify maintenance needs, and document concerns for supervisors.

### **Master Electrician**

UND Theatre - Grand Forks, ND  
February 2018 to May 2019

Investigated and traced faults in existing electrical systems to correct malfunctions. Removed and replaced damaged and worn out parts to resolve problems and maintain the system's functionality. Planned project work based on blueprints and the individual Designer's preferences. Used basic carpentry skills to drill holes, tack down wiring and professionally finish visible areas of the stage's electrical system. Lay out wiring, boxes and other components to efficiently install new systems. Regularly removed trash, organized tools and checked the shop's equipment to maintain a neat and safe work area. Monitored operator activities to check accuracy and compliance with standards. Protected team members by keeping each worker consistently operating in a safe manner.

## **Stage Hand/Usher**

Chester Fritz Auditorium  
September 2017 to May 2019

Greeted patrons attending a wide range of entertainment events and offered help with finding seats and other needs. Moved heavy boxes, containers and pallets with the use of hand trucks and pallet jacks. Troubleshoot and diagnosed problems with equipment such as lighting instruments and set pieces, independently resolving the routine issues and organizing more advanced repairs. Consulted with customers to understand their desires and suggest the best products to meet their needs. Reviewed blueprints and specifications to understand each job and plan the correct sequence, minimizing errors and avoiding waste.

## **Stage Crew Apprentice**

Santa Fe Opera  
May 2018 to July 2018

Technical Theatre Resume available on request.

## **Education**

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### **BA in Theatre Arts**

University of North Dakota - Grand Forks, ND  
August 2015 to May 2019

## **Skills**

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- CARPENTRY (5 years)
- MIG (Less than 1 year)
- ILLUSTRATOR (3 years)
- PHOTOSHOP (2 years)
- Microsoft Office (6 years)
- Electrical Experience (2 years)

## **Certifications and Licenses**

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### **OSHA 10**

March 2019 to Present

### **eSET Basic Terms & Safety**

December 2020 to Present

There are standard terms and knowledge expected of all persons working in entertainment. From what the parts of a typical theatre are called e.g. fly rail, grid, downstage, proscenium, to basic safety knowledge of Personal Protective Equipment, what is OSHA and why do we have Safety Data Sheets. This exam covers workplace safety, stage directions, basic theatre architecture and job descriptions common to the entertainment industry, knowledge that is required regardless of where you work.